

ABSTRACT OF THE DISCLOSURE

A problem solving support apparatus 100 for supporting problem solving for users of an electronic device 10 based on user input on how to use the device. The device includes: a related icon storage section 120 which stores a plurality of icons, which are images having appearance conceptually associated with at least a part of an entry word, in association with the entry word which specifies problem solving functions of the electronic device; a candidate icon display section 110 which displays at least a part of the plurality of icons that are candidates for accepting selections from outside on a screen; and an entry word extract section 130 which refers to the related icon storage section 120 to extract the entry word and display the extracted entry word based on combinations of two or more icons when the two or more icons are selected from the icons on the screen displayed by the candidate icon display section 110.